# **Local Governance Barometer South Africa Model**

## Effectiveness and **Efficiency**

#### **Effectiveness**

Key question: To what extent do the implemented activities contribute to achieving the objectives as defined in the Integrated Development Plan?

Kev question: Are the activities of the Municipal Council implemented in such a way that there are maximum result from the limited resources available?

**Efficiency** 

### Transparency and Rule of Law

#### **Transparency**

Key question: To what extent are actors actively sharing information and are transparent about the way in which they take their decisions?

Key question: To what extent do all actors adhere in practice to existing rules and regulations for Local Government?

Rule of Law

#### **Accountability**

#### Administrative Accountability

Key question: To what extent are the internal controls of the local government in place and effective to guarantee that money is used for the intended purposes?

### **Political** Accountability

Key guestion: To what extent is the executive arm of the Council willing and able to justify and explain its decisions to the legislative?

### Social **Accountability**

Key question: To what extent is the executive and are the politicians willing and able to iustify and explain their decisions to the citizens in the Municipality?

1. Politicians

### **Participation and** agency

#### Created space

Kev auestion: To what extent are citizens actively engaged by the Municipal Council in decision-making processes?

Key question: To what extent are citizens directly or indirectly able to able to express their needs and interests to the Municipal Council?

Claimed space

#### **Equity**

#### Equity in service provision

Key question: To what extent is the Municipal Council successful in achieving equal access to services and to decisionmaking for all citizens?

- 1. The municipal Strategic Plan (IDP) is of good quality and reflects the broad interests of citizens.
- 2. Planned activities of the Municipal Council are implemented and targets are realized.
- 3. Citizens are satisfied with the services delivered by the Municipal Council.
- 4. There is strong effective and efficient political leadership in the Municipal Council

- 1. The administration of the Municipal Council is effective and efficient and its officials are competent. 2. Enough
- resources are available to implement the Council's functions. 3. The
- coordination between various departments and the Council is good.
- 4. Cooperation and coordination between different aroups in the **Municipal Council** is of good quality.
- 1. Citizens are made aware of their rights to good quality services delivered Council. 2. Council all citizens.
- by the Municipal information about budget, tenders and audit reports is easily available and pro-actively communicated and explained to 3. The decisionmaking process regarding resource allocation in the Municipal Council is transparent. 4. NGOs and CSOs inform citizens and the Municipal Council actively about their plans and performance.
- 1. An anticorruption strategy is in place and is effective, in the sense that misuse of Council money and assets is detected and punished. 2. All expenditures of the Municipal Council are in line with its budgets and the Local Government financial regulations. 3. There is effective and committed leadership to fight corruption and to stick to all relevant

procedures.

- 1. Financial and asset management of the Municipal Council is good and control mechanisms are in place and effective. 2. Independent financial audits are of good quality and are adequately followed up by management 3. The expected behaviour of government staff is clear and adhered to.
- 1. There is good quality of legislative oversight over the executive and administration of the Municipal Council. 2. Councillors adhere to relevant regulations regarding their functioning. 3. The Council executive is enabling the Council to operate properly. 4. Roles and functions of the legislative and executive arm of the council are clear and there is clear separation of

power between

the two.

- account adequately to their electorate. 2. The Council justifies and explains to its citizens its performance and its use of public funds. 3. The Municipal Council responds adequately to expressions of dissatisfaction by its citizens.
- 1. The Municipal Council has structures in place that make citizen participation work, like Ward Committees and public meetings. 2. Citizens are actively involved in decisionmaking processes 3. There is active and effective interaction between the Council and Civil Society (CSOs and private sector. 4. The council promotes active citizenship.
- 1. Citizens are aware of their rights and entitlements and are able to claim their rights in a constructive manner. CSOs are active and effective in civic education regarding citizen's rights and responsibilities. 3. CSOs have sufficient capacity to represent the interests of citizens and to hold the Municipal Council accountable.
- 1. There is equal access to services for all in the municipality. 2. Plans and budget are available to support marginalized groups in the Municipality. 3. There is a local, specific gender policy and strategy in place, which is successfully implented.